PAIR
Patient Academy
for Innovation & Research

DakshamA Health & Education
Your Voices Your Choices

IPS 3 2026

3RD INTERNATIONAL PATIENT SUMMIT

Information Pack

From Rare to Common:
Uniting Patient Voices for Better Health

27 – 28 November 2026

The Park Hotel, New Delhi, India



Researchers | **Policy Experts** | **Industry** | **Clinicians** | **Patient Advocates**

Different conditions. Same goal.
Better health for all.

SECTION 01 | About the Summit

Welcome to IPS 3

Dear Participant,

Welcome to the 3rd International Patient Summit (IPS 3) — two days of conversation, learning and collaboration that bring patients, caregivers, clinicians, researchers, policymakers, regulators and industry to one table. This year's theme, "From Rare to Common: Uniting Patient Voices for Better Health", reminds us that whether a condition affects a few or many, the patient's experience must shape how health systems are designed, financed and delivered.

This Information Pack has everything you need for a smooth summit — from travel and accommodation to session guidance and virtual participation. Please read it before you travel and keep it handy during the event.

Summit at a Glance

DATES
27 – 28 November 2026
Friday & Saturday

VENUE
The Park Hotel
15 Sansad Marg, Connaught Place, New Delhi

FORMAT
In-Person & Virtual
Hybrid participation

PARTICIPANTS
150 – 200 expected
From India and abroad

ORGANISED BY
PAIR Academy
with DakshamA Health & Education

TIME ZONE
IST (GMT + 5:30)
All timings in this pack are in IST

Who Will Be in the Room

PATIENT ADVOCATES
Patients, caregivers & patient organisations

CLINICIANS
Doctors, nurses, pharmacists & allied health

POLICY & REGULATORS
Government, policymakers & regulatory bodies

RESEARCHERS
Academics, scientists & public-health experts

INDUSTRY
Pharma, med-tech, digital health & CSR

MEDIA & CIVIL SOCIETY
NGOs, foundations & health communicators

SECTION 02 | Your guide

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How to Use This Pack — Symbols Guide

Look out for these symbols — they tell you at a glance what kind of information you are reading.

Good to Know
Helpful background information

Important
Please read carefully — affects your participation

Travel Tip
Practical advice to save time and effort

Deadline
Action required by a specific date

Do
Recommended practice

Avoid
Things to steer clear of

Need Help?
Who to contact for support

Checklist
Tick off as you prepare

SECTION 03 | 27 – 28 November 2026

Programme at a Glance

DAY 1

Friday, 27 November 2026 | The Park Hotel, New Delhi

09:30 – 10:00	**Registration**
10:00 – 10:45	**Inaugural Session** **Welcome Speech & Lamp Lighting (10:00 – 10:10):** Dr Ratna Devi, Director, PAIR Academy **Keynote Speaker (10:10 – 10:30)** **Chief Guest (10:30 – 10:45)**
10:45 – 11:00	**Tea Break**
11:00 – 12:00	**Panel 1 – Patients as Partners in Health Systems** **Chair:** Ms. Ranjit Pritam Kaur Singh **Co-Chair:** Dr. K. Madan Gopal
12:00 – 12:15	**Interactive Session – Quiz**
12:15 – 13:15	**Panel 2 – Rare Diseases, Genomics and Precision Medicines** **Chair:** Dr. Geetha Anandan **Co-Chair:** Dr. Madhulika Kabra
13:15 – 14:15	**Lunch Break**
14:15 – 14:30	**Interactive Session – Quiz**
14:30 – 15:30	**Panel 3 – Sustainable Financing: Investing in Equitable Healthcare** **Chair:** Dr. Grace Achungura **Co-Chair:** Prof. (Dr.) Sudha Chandrasekhar
15:30 – 15:45	**Interactive Session – Quiz**
15:45 – 16:45	**Panel 4 – Health Literacy – Empowering Patients for Better Health Outcomes** **Chair:** Ms. Manjiri Gharat **Co-Chair:** Ms. Radhika Srivastav
16:45 onwards	**Closing Remarks of Day 1**

DAY 2

Saturday, 28 November 2026 | The Park Hotel, New Delhi

09:30 – 09:45	**Recap of Day 1 and Opening Speech for Day 2**
09:45 – 10:15	**Keynote Address**
10:15 – 11:15	**Panel 5 – Patient-Led Innovation** Chair: Mr. Manvir Victor Co-Chair: Dr. Urvashi Prasad
11:15 – 11:30	**Tea Break**
11:30 – 12:30	**Panel 6 – Clinical Trials: Innovation, Inclusion, and Patient Trust** Chair: Dr. Monika Pahuja Co-Chair: Mr. Vivek Tomar
12:30 – 13:30	**Lunch Break**
13:30 – 13:45	**Interactive Session – Quiz**
13:45 – 14:45	**Panel 7 – Non-Communicable Diseases: Are we missing the forest for the trees?** Chair: Dr. Pradeep Joshi Co-Chair: Dr. Shubnum Singh
14:45 – 15:00	**Poster Competition Winner Announcement**
15:00 – 15:15	**Wrap Up – Closing Remarks**
15:15 – 15:30	**Tea Break**

GOOD TO KNOW

The full agenda with panellist names and designations is shared separately. Interactive quiz sessions run between panels — keep your mobile phone charged and look out for on-screen instructions.

SECTION 04 | We are here to help

Useful Contacts

Our team is happy to help before, during and after the summit. Please reach out to the right person below for a quick response.

IT, HOTEL & LOGISTICS

Bikash Prasad

Presentations, hotel, virtual participation & logistics

bikash.prasad@pairacademy.org

+91 75498 42458

FINANCE

Jugesh Maurya

Reimbursement & transportation

finance@pairacademy.org

+91 88513 96032

AGENDA

Shantanu Satapathy

Session details & presentations

shantanu.satapathy@pairacademy.org

+91 8802291732

HOTEL – THE PARK, NEW DELHI

Sujit Kumar

Accommodation queries

+91 9990872229

15 Sansad Marg, Hanuman Road Area, Connaught Place, New Delhi – 110001

SUMMIT SECRETARIAT

IPS 3 Organising Committee

patientsummit@pairacademy.org

+91 11-49442246 / +9819000439

VANI House, Dwarka Sector 8, New Delhi – 110 077

NEED HELP?

For any general query, write to **patientsummit@pairacademy.org** and include "IPS 3" in the subject line so we can route your message quickly.

SECTION 05 | The Park, New Delhi

Accommodation & Venue

THE PARK HOTEL, NEW DELHI

15 Sansad Marg, Hanuman Road Area, Connaught Place, New Delhi, Delhi – 110001

www.theparkhotels.com/new-delhi

Hotel contact: Agrim Khanna, +91 98110 34890

SUMMIT HALL

The Mantra

1st Floor, The Park

GOOD TO KNOW

The accommodation and the summit venue are in the same hotel — no daily commute required.

Your Stay

PAIR Academy has reserved a block of rooms at The Park Hotel at a special rate for pre-selected speakers and delegates. Rooms have been paid for two nights, 26th and 27th November 2026. No payment is required at the time of reservation; however, nights booked beyond these two nights and any incidentals (telephone, bar and internet usage) must be settled at check-out. You will need to provide your debit or credit card details to the hotel upon check-in.

CHECK-IN / OUT

From 2:00 PM IST

Check-out before 12:00 noon IST

ACCESSIBILITY

Fully accessible

to wheelchair users

ROOM SERVICE

24 hours

available every day

WI-FI

Complimentary

in rooms and public areas

POWER SOCKETS

Type C or D only

Carry a universal adaptor

ROOM ALLOTMENT

At hotel reception

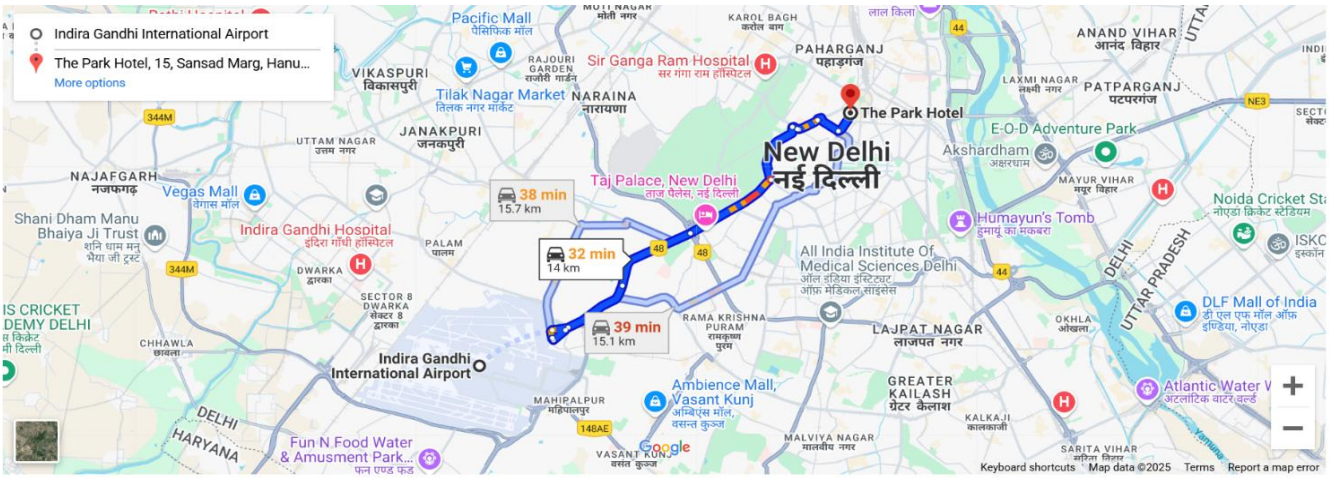
Details shared at check-in

IMPORTANT

Please carry a valid photo ID (passport for international guests) — it is mandatory at hotel check-in in India.

SECTION 06 | Metro • Cab • Taxi

Getting to the Venue



Route map: Indira Gandhi International Airport to The Park Hotel (approx. 17 km, 30–40 min by road)

By Metro

Google Maps route: maps.app.goo.gl/GCESourXiQMAWBb16

FROM TERMINAL 3 → RAJIV CHOWK

1. Take the Orange Line (Airport Express) from Terminal 3 towards New Delhi (Platform 3).
2. Get off at New Delhi – Airport Express station.
3. Change trains: a 10-minute walk (about 300 m) to the Yellow Line towards Millennium City Centre — follow the yellow footprint stencils on the floor.
4. Get off at Rajiv Chowk. The hotel is about 2 km from Rajiv Chowk Metro Station, Gate No. 1 — take a cab to the hotel.

FROM TERMINAL 1 → RAJIV CHOWK

1. Take the Magenta Line from Terminal 1 towards Botanical Garden (Platform 1).
2. Get off at Hauz Khas Metro Station.
3. Change trains: a 10-minute walk to the Yellow Line towards Samaypur Badli (Platform 2).
4. Get off at Rajiv Chowk, Gate No. 1. The hotel is about 2 km away — take a cab to the hotel.

FROM TERMINAL 2 → RAJIV CHOWK

1. The nearest metro station to Terminal 2 is IGI Airport Metro Station on the Airport Express Line.
2. Exit Terminal 2 and take the shuttle bus or walk (about 5–10 minutes) to IGI Airport Metro Station.
3. Board the Orange Line (Airport Express) towards New Delhi (Platform 3) and follow the Terminal 3 route above.

TRAVEL TIP

Metro tickets: book online at www.delhimetrorail.com, at the on-site ticket counter, or at a ticket-booking kiosk in the station.

By Cab or Taxi

UBER

Play Store | App Store

OLA

Play Store | App Store

DISTANCE

~17 km from the airport

Approx. 30–40 minutes by road

TRAVEL TIP

Pre-paid taxi counters are available inside the arrival halls at IGI Airport. Use only authorised counters or app-based cabs, and avoid unsolicited offers of transport.

Travel Information

- The nearest airport is Indira Gandhi International Airport (IGI), New Delhi.
- The venue is approximately 19 km from Terminal 3 and 17 km from Terminal 1.
- The most convenient ways to travel between the airport and the venue are the Metro or a taxi — both can be taken directly from the airport (see Section 06).
- Cab Services will be provided to the Speakers only.

SECTION 07 | Before & during the Summit

Registration & On-site Information

Registration & Information Desk

27 NOV DAY 1	**Registration opens at 09:30 IST** Registration desk on the 1st floor, outside The Mantra hall. Collect your badge and summit kit before the Inaugural Session at 10:00 IST.
28 NOV DAY 2	**Desk open before 09:30 IST** Delegates unable to attend on 27 November can register at the same desk on the 1st floor before the Day 2 opening.

- If you have any queries during the summit, please make your way to the Registration Desk, where members of the Organising Committee will be on hand to assist you.
- Please wear your summit ID/badge at all times within the venue — it is your entry pass to sessions, meals and breaks.

IMPORTANT

The Organising Committee reserves the right to refuse entry to any attendee who has not received prior confirmation of registration.

Special Requirements

If you have any dietary restrictions, accessibility needs or other requirements at the event, please let the organising team know in advance and we will do our best to accommodate them.

DEADLINE

Email **patientsummit@pairacademy.org** with your special requirements by **20th November 2026**.

Summit Etiquette

DO

✓ Arrive 10–15 minutes before each session
✓ Keep your phone on silent during sessions
✓ Join the interactive quizzes and Q&A
✓ Respect the privacy and stories shared by patients

AVOID

✗ Photographing or recording people sharing personal health stories without consent
✗ Taking calls inside the session hall
✗ Leaving belongings unattended

SECTION 08 | Plan ahead

Visa, Time Zone & Travel Essentials

Visa

To enter India, it is compulsory to hold either a valid tourist/business visa or an OCI (Overseas Citizen of India) card. We recommend that all participants check the visa requirements for their country well in advance. Eligible nationals can apply online through the official Indian e-Visa portal.

INVITATION LETTER

We are happy to provide speakers with an official letter of invitation for their visa application. Please write to patientsummit@pairacademy.org with your full name as on your passport, nationality and passport number.

Official e-Visa portal: indianvisaonline.gov.in/evisa

Time Zone & Weather

TIME ZONE

Indian Standard Time (IST)

IST = GMT + 5 hours 30 minutes. IST is followed across India and for the summit.

LATE NOVEMBER IN DELHI

Approx. 10°C – 26°C

Dry, pleasant days with cool mornings and evenings. A light jacket or shawl is recommended.

Travel Insurance

We strongly recommend that all international participants take out comprehensive travel insurance covering medical care, trip cancellation, and loss of baggage or personal belongings for the full duration of their travel.

Change of Plans & Cancellations

If you are no longer able to attend, or need to change your travel or accommodation dates, please inform the Summit Secretariat as early as possible so that your place, room and travel arrangements can be released or adjusted. For reimbursement and transportation queries, please contact the Finance team (see Section 04).

SECTION 09 | Local information

Health, Safety & Exploring Delhi

Health & Safety

AIR QUALITY

Check the daily AQI

Air quality in Delhi can be poor in November. If you are sensitive, carry an N95 mask and any regular medication.

FOOD & WATER

Drink bottled water

Choose freshly cooked food and sealed bottled water when outside the hotel.

EMERGENCY

Dial 112

India's single emergency number for police, fire and ambulance. Inform the Registration Desk of any emergency on site.

Tourist Information & Sight-seeing

The Park Hotel has a concierge desk in the main lobby that can advise you on nearby tourist attractions, tour packages and local information. The hotel is located in the heart of Lutyens' Delhi, close to Connaught Place, Janpath and Jantar Mantar.

CURRENCY

Indian Rupee (₹ / INR)

Cards and UPI are widely accepted; carry some cash for small purchases.

ELECTRICITY

230 V, 50 Hz

Type C / D sockets — please carry a universal adaptor.

GETTING AROUND

Metro & app cabs

The Delhi Metro and app-based cabs are the easiest ways to explore the city.

TRAVEL TIP

Planning to explore Delhi? Keep the hotel address card with you and allow extra travel time in the evenings, when traffic is heavier.

GOOD TO KNOW

Sessions may be photographed and recorded for documentation and communication purposes. If you prefer not to be photographed, please let the Registration Desk know.

SECTION 10 | Session essentials

Guidance for Chairs, Speakers & Presenters

Thank you for contributing your expertise to IPS 3. The guidance below will help every session run smoothly and on time.

CHAIRS & CO-CHAIRS

- Open the panel, introduce the theme and the panellists
- Guide the discussion and keep time
- Invite audience questions and close with key takeaways

PANELLISTS

- Keep opening remarks brief and focused on the panel theme
- Share practical examples and the patient perspective
- Leave time for discussion and audience Q&A

POSTER PRESENTERS

- Winners announced: Day 2, 14:45 – 15:00 IST
- Set up your poster as advised by the organising team
- Stay by your poster to engage with visitors

Before Your Session

1. **Share your details:** send your short bio and a high-resolution headshot to the Agenda team if you have not already done so.
2. **Slides (if any):** use 16:9 format and email them to shantanu.satapathy@pairacademy.org at least 48 hours before your session. Bring a backup copy on a USB drive.
3. **Report to the hall:** arrive at The Mantra at least 15 minutes before your session starts for a quick technical check and briefing.
4. **Virtual speakers:** join the online link at least 15 minutes early for a sound and video check (see Sections 11 and 12).

IMPORTANT

Each panel runs for 60 minutes. Please help us respect the timings — the session chair will signal when time is running out.

NEED HELP?

For session details and presentations, contact **Rashika Bisht** — rashika.bisht@pairacademy.org | +91 8178475515, Contact **Shantanu Satapathy** – shantanu.satapathy@pairacademy.org | +91 8802291732/ 7291065560 (Whatsapp)

SECTION 11 | Technical requirements

Attending the Summit Virtually

IPS 3 is a hybrid summit. If you are joining or speaking online, please follow the technical requirements below for the best experience.

IF USING A LAPTOP

Connectivity: A wired LAN connection is preferred to ensure a stable internet connection.

Microphone & headset: Headsets are recommended over built-in microphones, which pick up unwanted background noise. Wired headsets are recommended. Keep audio input and output on the same device to prevent echo.

Webcam: Built-in laptop cameras are fine; for better video quality, a dedicated web camera is recommended.

IF USING A PHONE

Connectivity: Use 4G/5G internet or move to an area with a stable internet / Wi-Fi connection.

Microphone & headset: Headsets are recommended over built-in microphones. Avoid being too far from the microphone when speaking. Wired headsets are recommended; keep audio input and output on the same device.

Camera: If recording, use the rear camera on a tripod or stable surface in horizontal mode. When joining live, use the front camera with the phone placed on a stable surface in vertical mode to avoid odd angles.

Internet Connection

SPEED

50 Mbps up / down

Minimum recommended speed for a smooth session.

STABILITY

Wired LAN preferred

On Wi-Fi, stay close to the router (same room).

BANDWIDTH

Close other apps

Avoid other internet apps or browsers with many open tabs.

IMPORTANT

The quality of the internet connection is paramount. Please test your connection and device in the same room you will speak from, a day before your session.

SECTION 12 | Look and sound your best

Lighting, Audio & Video Guide

LIGHTING

- A well-positioned, proper light source makes a big difference.
- Place the light source in front of you — a white light source is recommended.
- If you wear glasses, make sure the light does not cause reflections; reposition the light if needed.
- Avoid harsh light — it creates shadows and may overexpose the video.

AUDIO

- Audio must be clear, without echo, static or other excessive noise.
- All speakers should test their audio during the pre-recording / tech check.
- Record or join from a quiet space without background noise.
- Keep mobile devices and radio signals away from the laptop — they may cause interference.

VIDEO

- Use an HD webcam or camera where possible.
- Position yourself so that your image fills around two-thirds of the screen.
- Keep your background static — moving objects may trigger unwanted autofocus effects.
- Enable the background-blur option if needed.
- Avoid crowded or busy backgrounds.

TRAVEL TIP

Before your session: plug in your charger, close other applications, silence notifications, and keep a glass of water within reach.

SECTION 13 | Ready, set, summit

Your Pre-Summit Checklist

Use this checklist to make sure you are fully prepared. Tick each item as you complete it.

BEFORE YOU TRAVEL

- ☐ Registration confirmation received
- ☐ Visa / OCI card in place (international participants)
- ☐ Flights booked and shared with the organising team
- ☐ Travel insurance arranged
- ☐ Special requirements emailed by 20 November
- ☐ Bio, headshot and slides sent (speakers)
- ☐ Universal power adaptor packed

AT THE SUMMIT

- ☐ Valid photo ID / passport for hotel check-in
- ☐ Badge collected at the Registration Desk
- ☐ Programme reviewed — know your session time
- ☐ Mobile phone charged for the interactive quizzes
- ☐ Light jacket or shawl for cool evenings
- ☐ Business cards for networking

We look forward to welcoming you to New Delhi!

Different conditions. Same goal. ***Better health for all.***

On behalf of the IPS 3 Organising Committee

PAIR Academy • DakshamA Health & Education



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Thank You!

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GET IN TOUCH

patientsummit@pairacademy.org

+91 11-49442246

VANI House, Dwarka Sector 8, New Delhi – 110 077

pairacademy.org/ips.php

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